

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
MAY 2023**

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32858	03/11/21 05/16/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 796.0 <b>S-to-C</b> 775.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
35763	12/14/21 05/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 519.0 <b>S-to-C</b> 497.0 <b>O-to-C</b>	Gravel Medium Priority  Gravel has washed out on culvert	Brown, Shirley Engineering	Kynneddy, Cynthia Glenview Ct Glenview Ct District 4
36046	02/28/22 05/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 450.0 <b>S-to-C</b> 421.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St Pecan St District 4
36506	04/19/22 05/05/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 381.0 <b>S-to-C</b> 371.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch is retaining water mostly downthe road in the ditch	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd Traceview Rd District 1
36517	04/20/22 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 385.0 <b>S-to-C</b> 370.0 <b>O-to-C</b>	Ditching Medium Priority  Requesting ditch between the addresses of 214-216 Summit Dr	Brown, Shirley Road Maintenance	Resident 216 Summit Dr Summit Dr District 1
36568	04/25/22 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 380.0 <b>S-to-C</b> 365.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch and culvert needs cleaning causing the road to washing out	Brown, Shirley Engineering	Resident 1693 Swamp Rd Swamp Rd District 5
36594	04/27/22 05/15/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 383.0 <b>S-to-C</b> 363.0 <b>O-to-C</b>	Ditching Medium Priority  Requesting to have ditches cleaned out	Brown, Shirley Engineering	Resident 402 Stout Rd Stout Rd District 3

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36599	04/27/22 05/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 391.0 <b>S-to-C</b> 363.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd Strong Rd District 1
36682	05/04/22 05/19/23	<b>Request Schedule Closed</b>	<b>Durations</b> 380.0 <b>S-to-C</b> 356.0 <b>O-to-C</b>	Ditching Medium Priority Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd North Old Canton Rd District 1
36707	05/09/22 05/22/23	<b>Request Schedule Closed</b>	<b>Durations</b> 378.0 <b>S-to-C</b> 351.0 <b>O-to-C</b>	Ditching Medium Priority Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace Twelve Oaks Trace District 4
36714	05/09/22 05/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 379.0 <b>S-to-C</b> 351.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd Coker Rd District 3
36722	05/10/22 05/25/23	<b>Request Schedule Closed</b>	<b>Durations</b> 380.0 <b>S-to-C</b> 350.0 <b>O-to-C</b>	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane Old Stagecoach Lane
37077	06/16/22 05/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 328.0 <b>S-to-C</b> 313.0 <b>O-to-C</b>	Gravel Medium Priority Needs repair	Brown, Shirley Road Maintenance	Porter, Charles Mount Olive Church Rd Mt Olive Church Rd District 3
37213	06/28/22 05/26/23	<b>Request Schedule Closed</b>	<b>Durations</b> 332.0 <b>S-to-C</b> 301.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert and ditch is holding water	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr Wildwood Dr District 1

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37296	07/07/22 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 307.0 <b>S-to-C</b> 292.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd	Twelve Oaks Rd District 5
Requesting to have a culvert installed at new driveway. Will have it flagged							
37406	07/18/22 05/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 303.0 <b>S-to-C</b> 281.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller 306 Renees Way	Renees Way District 1
Needs ditching							
37527	08/01/22 05/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 289.0 <b>S-to-C</b> 267.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Arnold, Kim 306 Renees Way	Renees Way District 1
Ditches need cleaning in cul-d-sec keeping it from flooding the yards							
37555	08/04/22 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 279.0 <b>S-to-C</b> 264.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Penn Virililia Rd	Virililia Rd District 4
On this road between Stokes and Patrick Rd ditches are stopped up							
37642	08/16/22 05/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 281.0 <b>S-to-C</b> 252.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	McDonald, Richard McDonald Rd	McDonald Rd District 3
Needs ditching							
37686	08/24/22 05/15/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 264.0 <b>S-to-C</b> 244.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lane, Johnny Shamrock Dr	Shamrock Dr District 3
Culvert going under the road is washing out							
37697	08/26/22 05/12/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 259.0 <b>S-to-C</b> 242.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd	Trace Harbor Rd District 1
Needs ditching							

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
37943	09/22/22 05/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 230.0 <b>S-to-C</b> 215.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virililia Rd	Virililia Rd District 4
Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property							
38125	10/26/22 05/08/23	<b>Request Schedule Closed</b>	<b>Durations</b> 194.0 <b>S-to-C</b> 181.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd	Robinson Rd District 4
Need ditching							
38146	11/04/22 05/03/23	<b>Request Schedule Closed</b>	<b>Durations</b> 180.0 <b>S-to-C</b> 172.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller Main st	Main St District 5
Needs ditching from 554 all down the road							
38186	11/14/22 05/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 184.0 <b>S-to-C</b> 162.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Monica Hwy 16	Hwy 16 District 5
Need culvert installed							
38228	11/28/22 05/08/23	<b>Request Schedule Closed</b>	<b>Durations</b> 161.0 <b>S-to-C</b> 148.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Curtina Dry Creek Rd	Dry Creek Rd District 5
Need gravel on culvert							
38233	11/29/22 05/12/23	<b>Request Schedule Closed</b>	<b>Durations</b> 164.0 <b>S-to-C</b> 147.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Unknown Summerlin Rd	Summerlin Rd District 5
Culvert going under the road near True Light Church needs gravel							
38264	12/07/22 05/09/23	<b>Request Schedule Closed</b>	<b>Durations</b> 153.0 <b>S-to-C</b> 139.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Arnetera Pleasant Gift Rd	Pleasant Gift Rd District 5
Requesting for new culvert, due to flooding							

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38299	12/15/22 05/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 160.0 <b>S-to-C</b> 131.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Hollins, Essie 456 C Livingston Vernon Rd Livingston Vernon Rd District 4
38366	01/05/23 05/04/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 119.0 <b>S-to-C</b> 110.0 <b>O-to-C</b>	Gravel Medium Priority Culvert going under the road , gravel has washed out leaving a deep sink hole	Brown, Shirley Road Maintenance	Smith, Edward Lottville Rd Lottville Rd District 5
38375	01/09/23 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 121.0 <b>S-to-C</b> 106.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need new culvert at this address, but on Virgin Mary Rd side	Brown, Shirley Road Maintenance	Myles, Eddie Smith Ln Smith Ln District 5
38385	01/10/23 05/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 134.0 <b>S-to-C</b> 105.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed, marked with pink flags.	Brown, Shirley Road Maintenance	McGee, Alisa 532 Ratliff Ferry Rd Ratliff Ferry Rd District 5
38399	01/12/23 05/18/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 126.0 <b>S-to-C</b> 103.0 <b>O-to-C</b>	Culvert Repair Medium Priority Drain causing flooding	Brown, Shirley Road Maintenance	Mohammed, Khali Woodbine Ct Woodbine Ct District 1
38407	01/13/23 05/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 131.0 <b>S-to-C</b> 102.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed marked with white flags. Will call back with address to mobile home.	Brown, Shirley Road Maintenance	Killins, Willie 709 Ratliff Ferry Rd Ratliff Ferry Rd District 5
38414	01/17/23 05/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 120.0 <b>S-to-C</b> 98.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Taylor, Walter Pisgah Bottom Rd Pisgah Bottom Rd District 5

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38415	01/17/23 05/11/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 114.0 <b>S-to-C</b> 98.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Howard, Bill Virililia Rd	Virililia Rd District 4
Culvert is caving in on this road, West of Parkinson Rd							
38452	01/24/23 05/08/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 91.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Morrison, Mark Allenwood Dr	Allen Wood Dr District 5
Culvert need repaired							
38453	01/24/23 05/05/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 101.0 <b>S-to-C</b> 91.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown Ancient Oaks Dr	Ancient Oaks Dr District 3
Culvert under road is stopped up							
38455	01/24/23 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 106.0 <b>S-to-C</b> 91.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Hollis, Joseph Barnes Rd	Barnes Rd District 1
Culvert flooding the road, not his property							
38459	01/25/23 05/31/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 126.0 <b>S-to-C</b> 90.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shields 110 Cotton Blossom Rd	Cotton Blossom Rd District 4
Need culvert cleaned out or replaced with bigger culvert. Culvert is said to cause other residents to flood in the area.							
38460	01/25/23 05/26/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 121.0 <b>S-to-C</b> 90.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ruby Holmes Hollow Ln	Holmes Hollow Ln District 5
Between these two addresses, the asphalt is washing away from the culvert going under the road							
38469	01/26/23 05/26/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 120.0 <b>S-to-C</b> 89.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sims, Josh Shady Acres Ln	Shady Acres Ln District 4
Culvert is damaged real bad, and causing flooding, culvert is very old needs access to property							

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38477	01/30/23 05/15/23	<b>Request Schedule Closed</b>	<b>Durations</b> 105.0 <b>S-to-C</b> 85.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Watkins, Alishia 1223 Virgin Mary Rd Virgin Mary Rd District 5
38486	02/01/23 05/09/23	<b>Request Schedule Closed</b>	<b>Durations</b> 97.0 <b>S-to-C</b> 83.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Bullock, Donna 116 Patrick Rd Patrick Rd District 4
38488	02/01/23 05/30/23	<b>Request Schedule Closed</b>	<b>Durations</b> 118.0 <b>S-to-C</b> 83.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert caved in, water not flowing through	Brown, Shirley Road Maintenance	Taylor, Felisha Sharon Rd Sharon Rd District 5
38534	02/09/23 05/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 103.0 <b>S-to-C</b> 75.0 <b>O-to-C</b>	Culvert Repair Medium Priority Said we replaced a culvert last year at this address and replaced the concrete. He said the concrete is breaking and needs repair.	Brown, Shirley Road Maintenance	Caller Smith Carr Rd Smith Carr Rd District 4
38535	02/10/23 05/25/23	<b>Request Schedule Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 74.0 <b>O-to-C</b>	Culvert Repair Medium Priority Water collects at end of driveway and never dries up per caller	Brown, Shirley Road Maintenance	Caller Hazelton Cv Hazelton Cv Hazelton Cv
38570	02/17/23 05/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 96.0 <b>S-to-C</b> 67.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert caving in on one side	Brown, Shirley Road Maintenance	Sutherland, John Stump Bridge Rd Stump Bridge Rd District 5
38586	02/21/23 05/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 63.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert needs resetting, water won't drain, water stands between her house and her neighbors.	Brown, Shirley Road Maintenance	Matlock, Diana Pisgah Bottom Road Pisgah Bottom Rd District 5



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38611	02/23/23 05/26/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 92.0 <b>S-to-C</b> 61.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jordon, Mark 198 Ratliff Rd Ratliff Rd District 4
38613	02/23/23 05/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 90.0 <b>S-to-C</b> 61.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Medlock, Rosie 613 St Charles St St Charles St District 4
38615	02/24/23 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 75.0 <b>S-to-C</b> 60.0 <b>O-to-C</b>	Culvert Installation Medium Priority Culvert is needed across from 88 Bozeman-Paine Cir.	Brown, Shirley Road Maintenance	Dillan Bozeman-Paine Cir Bozeman-Paine Cir District 3
38685	03/01/23 05/23/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 83.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Repair Medium Priority End of driveway has a big dropp off from the road onto driveway	Brown, Shirley Road Maintenance	Ealy, John N Old Canton Rd North Old Canton Rd District 1
38726	03/06/23 05/31/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 86.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Repair Medium Priority Crossdrain going under road has a hole in it, the one close to Pocahontas Rd end	Brown, Shirley Engineering	Lawerence Robinson Springs Rd Robinson Springs Rd District 3
38727	03/06/23 05/05/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 60.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	North, John Stout Rd Stout Rd District 3
38760	03/08/23 05/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 48.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up under the road causing problems on her property	Brown, Shirley Road Maintenance	Boston, Leslie Virllia Rd Virllia Rd District 4

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38838	03/16/23 05/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 40.0 <b>O-to-C</b>	Pot Holes Medium Priority Bad pot hole	Brown, Shirley Road Maintenance	Unknown John Powell Rd John Powell Rd District 5
38864	03/20/23 05/08/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed, area is staked off.	Brown, Shirley Road Maintenance	Killings, Willie 719 Ratliff Ferry Rd Ratliff Ferry Rd District 5
38865	03/20/23 05/22/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Pot Holes Medium Priority Waldrop Road needs pothole repair near 350 Waldrop Road and shoulder needs repairing road	Brown, Shirley Road Maintenance	Caller Waldrop Road Waldrop Rd District 4
38885	03/22/23 05/18/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 57.0 <b>S-to-C</b> 34.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need a new culvert, old one is demolished haven't had one over 20 years	Brown, Shirley Road Maintenance	Seals, Desiree Gus Green Rd Gus Green Rd District 3
38909	03/24/23 05/19/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 56.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Cook, Rhetta Gunter Ln Gunter Ln District 5
38917	03/27/23 05/30/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 64.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	McCullough, Shelia Stump Bridge Rd Stump Bridge Rd District 5
38918	03/27/23 05/30/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 64.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	McCullough, Sheila Stump Bridge Road Stump Bridge Rd District 5

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38947	03/29/23 05/18/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 50.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert under the road, is sinken in	Brown, Shirley Road Maintenance	Unknown Barnes Rd  Barnes Rd District 1
38951	03/30/23 05/19/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 50.0 <b>S-to-C</b> 26.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Harrington, Lloyd Pisgah Bottom Rd  Pisgah Bottom Rd District 5
38953	03/31/23 05/25/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 55.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is broken, and smashed in, nothing showing but dirt	Brown, Shirley Road Maintenance	Unknown John Day Rd  John Day Rd District 5
38985	04/04/23 05/19/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 45.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert need cleaning out	Brown, Shirley Road Maintenance	LC Parkinson Rd  Parkinson Rd District 4
38986	04/04/23 05/19/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 45.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Gravel Medium Priority  Need gravel on driveway	Brown, Shirley Road Maintenance	Jones, Carolyn Sharon Rd  Sharon Rd District 5
38999	04/10/23 05/18/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 38.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvrrert stopped up causing flooding	Brown, Shirley Road Maintenance	Williamson, Heather W Elbridge Way  W Elbridge Way District 4
39009	04/10/23 05/19/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 39.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Ditching Medium Priority  Need culvert and ditch cleaned out	Brown, Shirley Road Maintenance	Smith, Brenda 676 Pocahontas Rd  676 Pocahontas Rd District 4

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
39025	04/12/23 05/31/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Dig Out Medium Priority  Name: Bobby Walker ent that are getting worst. It can definitely be a	Brown, Shirley Road Maintenance	Walker, Bobby Virgin Mary Rd	Virgin Mary Rd District 5
39028	04/12/23 05/18/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 36.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is smahed in on the corner, causing flooding	Brown, Shirley Road Maintenance	Eldridge, Ronnie Virgin Mary Rd	Virgin Mary Rd District 5
39034	04/14/23 05/23/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 39.0 <b>S-to-C</b> 11.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Requesting for bigger culvert, due to flooding	Brown, Shirley Road Maintenance	Temple, Owen Dampeer Rd	Dampeer Rd District 5
39039	04/17/23 05/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Nordin, Leland Childress Ln	Childress Ln District 4
39064	04/19/23 05/26/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 37.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up	Brown, Shirley Road Maintenance	Jones, Anthony Loring Rd	Loring Rd District 5

**Open Requests:** 75      **173.4 S-to-C Average Duration**  
**150.7 O-to-C Average Duration**

**Total Requests:** 75      **173.4 S-to-C Average Duration**  
**150.7 O-to-C Average Duration**